

Who Is Supporting Your Network?



If you thought your business was too small to afford the same reliability and security of an enterprise network; do we have some great news for you! **Botics Network Support For Small Business Package** solves your network management problems the way some of the world's largest corporations do it — by outsourcing.

Botics Small Business Network Support Package is designed for businesses who can't afford the cost or distraction of managing in-house information technology administrators and support professionals but still desire high network reliability and performance.

By leveraging the economy of remote network access Botics can offer small companies world-class network support at realistic prices.

Our *Small Business Network Support Package* is simple. We will:

1. Document and inventory your existing network hardware, software, and peripherals.
2. Examine your existing network to make sure you have qualified hardware with manufacturer's on-site service, anti-virus software, firewalls, and Virtual Private Network (VPN) support for remote access.
3. Perform a security audit to make sure your network is protected from attacks by hackers and viruses.
4. Configure and set up remote access between your network and our support experts. You will even be able to work from home!
5. Configure and provide you with a business continuity & disaster recovery plan
6. Provide you with 24 x 7 live personal assistance- real people on call for you!
7. We will customize a maintenance plan based on your needs. From hourly rates to packaged contractual discounted rates for regularly scheduled service.
8. We will also keep your network updated with the latest Service Packs and security and anti-virus updates from Microsoft, warn you of impending problems or issues, and offer discounts for remote or on-site troubleshooting by our engineers.

We recommend that you base your network on *Windows Server* technology and that you have high-speed Internet access to facilitate remote monitoring and support.

We can provide you with a variety of options for all your networking needs.



THE BENEFITS OF USING BOTICS

- Get enterprise level support without the high cost of staffing, equipping, and managing in-house information technology!
- Maximize your network's availability, performance, and security through proactive server monitoring and expert support
- Keep network users productive with professional resources used to keep you up and running
- Avoid technical risk and build a solid network infrastructure by working with Botics certified technology experts
- Assessment to ensure your network meets standards of security and remote access
- 24 x 7 server and network monitoring
- Full Access to Botics support experts – live people!
- Security audit to protect your network from hackers, viruses and spam
- Installation of Service Packs and security updates for servers and applications
- Discounts on remote and on-site troubleshooting services
- Access to knowledge from the Botics team of system engineers and technicians
- Custom designed continuity & disaster recovery plans
- Phone response in minutes
- Work from home and spend more time with your family!

