



INSURANCE SERVICES, INC.

Insurance Brokers & Consultants

August 3, 2004

Mr. Rich Reynolds
BOTICS, Inc.
P. O. Box 562153
Miami, FL 33256-2153

Rich:

I just wanted to let you know how thankful I am to have a resource like BOTICS available. I appreciate all of the assistance you've provided, not only H&H, but to me as well. You have truly come through in a pinch!

You have taken our once life-less web page and turned it into something search-worthy and interactive for our clients and prospects. As a result of your diligence and efforts, we have made it into the "Top 5" in search results on Google! We are proud of the 100% 'up time' on our website - it's rare that you encounter such dependability and continuity in service on the internet these days. And on top of all of this, your fees are reasonable and you're easy to get in touch with! Your efforts over the past three and a half years have exceeded our expectations. We have truly come to value our alliance with BOTICS, Inc.

With that said, I am more than happy to provide you with a letter of recommendation. Your vast experience and education is proven by the demonstration of your ability - BOTICS, Inc. is an excellent resource for any entity looking to begin or improve its' web presence.

A handwritten signature in black ink, appearing to read 'Christina M. Kyle'.

Christina M. Kyle
Systems Director
H&H Insurance Services, Inc.